

Online payments made easy.



Paying your association payment is even easier!

■ How can I pay online?

- Pay by debit or credit card – Make a one-time payment using your Visa®, MasterCard®, American Express® or Discover®.
- Pay by eCheck – Make a one-time electronic funds transfer by ACH debit from your checking or savings account at a U.S. financial institution.
- Enroll in Association Pay (ACH) online – Enroll in Association Pay to authorize recurring electronic funds transfers by ACH debit from your bank account at a U.S. financial institution.

■ Is there a fee for making my association payment online?

A convenience fee is charged for processing your payment online by credit or debit card. A convenience fee of 2.95% of the transaction amount is charged for payments made online by any credit card or some debit cards issued by a non-U.S. financial institution. A flat \$4.95 convenience fee is charged per transaction for payments made online by a debit card issued by a U.S. financial institution. The convenience fee will be disclosed after card information is entered and before payment is submitted.

No convenience fee is charged when a payment is made online by eCheck or to enroll online in Association Pay.

■ How do I make my association payment online?

You can make your association payment online through BB&T's website at BBT.com/Payments and clicking the Pay Now link.

■ What information is needed to make my payment online?

You need to provide your bill pay account number and your unit or serial account number. Please refer to your existing coupon or statement for the required information.

■ What type of receipt will I receive?

When you submit your payment online or your Association Pay enrollment, a receipt page appears confirming your transaction. Print this screen for your records.

■ When is my payment processed?

- Payments online by credit/debit card are processed the next business day.
- Payments online by eCheck, can take up to four business days to process.
- Payments by Association Pay (ACH) are debited on the third of the month. If the third falls on a weekend or holiday, payments are debited on the next business day. Ask a BB&T Association Services representative for more information about the Association Pay service.

■ Is there a maximum payment amount on the Online Payment System?

The maximum payment amount is \$10,000 for a single credit/debit card payment transaction and \$20,000 for a single eCheck payment transaction. Multiple separate online payments can be submitted toward the same obligation; however, each separate payment transaction will incur a convenience fee if applicable.



**For information about making payments online,
call BB&T Association Services at 727-549-1202 or toll free 888-722-6669.**